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| **Certificate II Community Pharmacy (SIR20112)** | |
| **Who should do this course?**  If you have just started working as a pharmacy assistant.  **What will you learn?**  Knowledge, skills and confidence to perform a wide range of tasks including: | * Serving and interacting with customers * Basic product knowledge – vitamins and minerals, eye and ear care and hair, beauty and cosmetic products * Merchandising and performing stock control procedures |
| **Certificate III in Community Pharmacy (SIR30112)** | |
| **Who should do this course?**  This qualification is considered to be the standard requirement for pharmacy assistants working in a community pharmacy.  **What will you learn?**   * Comprehensive product knowledge and health information including cough and cold, allergies and asthma management * Standard pharmacy operations including merchandising and display, stock control and marketing | * An opportunity to specialise with an extensive range of electives including:   + Health conditions   + Front of shop   Merchandising and display   * + Marketing   + Stock control   + Product knowledge – smoking cessation, complementary medicines, first aid and would care |
| **Certificate IV in Community Pharmacy (SIR40112)** | |
| **Who should do this course?**  Designed for senior pharmacy assistants, this qualification allows you to develop your skills and specialise in key pharmacy operations.  **What will you learn?**  General management skills to manage other pharmacy staff.  Through elective units, this course can be tailored to provide expertise in:   * Dispensary operations (including becoming a dispensary assistant and helping dispense prescription under the supervision of a pharmacist) | * Assisting with health promotion and professional services * Leadership and people management * Management of a range of health conditions including diabetes, blood pressure and sleep apnoea * Ordering stock, merchandising and marketing * Human resource management and quality management |